

## Customer Review

USTNWW-LOC2817.000



## GridBee® AP500 Wet Well Mixer: "An Impact So Great"

Below is a Customer letter forwarded to us from one of our Distributor Partners describing their experience with their first GridBee® AP500 Wet Well Mixers.

Date: January 26, 2017

RE: AP500 Units

Ms. [REDACTED]

Hope this letter finds you and your team doing well. Just wanted to take a moment and say a personal Thank You on behalf of the utilities. The recent assistance that you and your group has provided for us went above and beyond for a study that has been very successful for the savings to not only the operations of the utilities, but ultimately the customers which are the ratepayers.

The newly installed AP500 units in our wastewater lift stations have made an impact so great, we are currently going to install the units in all of our stations across the system. The past routine was to wash, clean, vacuum, and add cleaning additives that had an extreme cost over a budgeted year, but with the new units we haven't had to conduct any of the routine measures to help with the chronic fats, oils, and grease in problem areas. In the locations we have currently installed that we have monitored over the past months shows an approximate \$1600.00 savings per month, per station when you factor the equipment, labor, material, etc. needed to do routine maintenance. We are very thankful for all your time in helping us learn the true possibilities of controlling those issues we were having. Unbelievable results, wish we knew it years ago.

Please don't hesitate to call, if I can ever assist you or your team.

Many thanks,

A handwritten signature in black ink, consisting of a series of loops and flourishes, positioned to the right of the text "Many thanks,".

[REDACTED]  
Supervisor of Field Operations

### Update: September 2022

This Customer continues to add GridBee® AP500 Wet Well Mixers to their "fleet" and has a total of eight (8) working in their system.